

2007-2008 SCRLC Members

Academic Libraries

Alfred State College
Alfred University
Binghamton University
Broome Community College
Cayuga Community College
Cornell University
Corning Community College
Davis College
Elmira College
Hartwick College
Houghton College
Ithaca College
Keuka College
NY Chiropractic College
NYS College of Ceramics
SUNY College at Cortland
SUNY College of Technology at Delhi
SUNY College at Oneonta
Tompkins Cortland Community College
Wells College

School Library Systems

Broome-Tioga BOCES
Cayuga-Onondaga BOCES
Delaware-Chenango-Madison-Otsego BOCES
Otsego-Northern Catskills BOCES
Greater Southern Tier BOCES
Tompkins-Seneca-Tioga BOCES

Hospital Libraries

Arnot Ogden Medical Center
Auburn Memorial Hospital
Bassett Healthcare
Cayuga Medical Center
Chenango Memorial Hospital
Corning Hospital
Cortland Regional Medical Center
Cuba Hospital
Davenport Memorial Hospital
Delaware Valley Hospital
A.O. Fox Memorial Hospital
Jones Memorial Hospital
O'Connor Hospital
Lourdes Hospital
Schuyler Hospital
Soldiers & Sailors Hospital
St. James Mercy Health
St. Joseph's Hospital
UHS/Wilson Memorial Regional Medical Center

Public Libraries and Systems

Broome County Public Library
Finger Lakes Library System
Four County Library System
Southern Tier Library System
Steele Memorial Library
Tompkins County Public Library

Affiliates

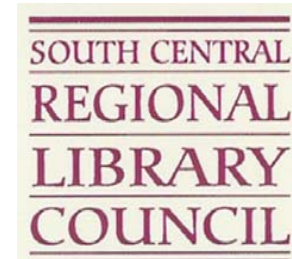
Guthrie Healthcare System
Ridley-Lowell Business & Technical Institute

Special Libraries

BAE SYSTEMS
Corning Incorporated, Technical Information Center
Corning Museum of Glass
Elmira Business Institute
Elmira Psychiatric Center
International Motor Racing Research Center
Kennedy-Willis Center on Down Syndrome
Mt. Saviour Monastery
National Baseball Hall of Fame
NY Center for Agricultural Medicine & Health
NYS Academy of Fire Science
NYS Historical Association
The History Center in Tompkins County
VA Healthcare Network Upstate NY

Supreme Court Libraries

NYS Supreme Court Law Library, Binghamton
Joseph Molinari Supreme Court Library, Cooperstown
Louis Folmer Supreme Court Law Library, Cortland
Delaware Supreme Court Library, Delhi
Charles Swartwood Law Library, Elmira
Ernest Warren Supreme Court Library, Ithaca
David Follett Law Library, Norwich



ANNUAL REPORT 2007-2008

Leading and Challenging
SCRLC Member Libraries
to Superior Service



Board of Trustees

- Susan Bretscher, Lourdes Hospital
- Stephen Crandall, Alfred University
- Karen Creenan, Finger Lakes Library System
- Deborah Gagnon, Wells College
- Bernadette Hodge, New York Center for Agricultural Medicine & Health
- Nan Hyland, Cornell University
- David Karre, Four County Library System
- John Meador, Binghamton University
- Elizabeth Wavle, Elmira College
- Ristiina Wigg, Southern Tier Library System
- Marc Wildman, Cayuga Community College
- Stephanie Wilson, Greater Southern Tier BOCES
- Ann Voorhees, Cayuga Onondaga BOCES



SCRLC Staff

- Mary-Carol Lindbloom, Executive Director
mclindbloom@lakenet.org
- Nora Hardy, Assistant Director & Manager of Council Programs
nhardy@lakenet.org
- Betty Mauté, Resource Sharing Manager
bmaute@lakenet.org
- Danna Harris, Coordinator for Business & Financial Services
dharris@lakenet.org
- Kathleen Jackson, Coordinator for Council Programs
kjackson@lakenet.org
- Diane Capalongo, Coordinator for Administrative Services
dcapalongo@lakenet.org



FINANCE REPORT 2007-2008

RECEIPTS

State & Federal Aid/Grants	817,534
Membership Dues	27,553
Interest	23,615
Contracts and Fees	1,008,585
Miscellaneous	6,609
Total	\$1,883,896

EXPENDITURES

Salaries & Benefits	401,501
Member Services	1,298,740
General Operating	227,122
Total	\$1,927,363



South Central Regional
Library Council
Clinton Hall
108 N. Cayuga Street
Ithaca, NY 14850
Tel. 607/273-9106
Fax 607/272-0740
<http://www.lakenet.org>

OUR ORGANIZATION

The South Central Regional Library Council (SCRLC) is one of nine Reference and Research Library Resources Councils (NY3Rs) in New York State. As a multi-type library consortium, SCRLC serves 74 members across 10,000 square miles in the counties of Allegany, Broome, Cayuga, Chemung, Chenango, Cortland, Delaware, Otsego, Schuyler, Seneca, Steuben, Tioga, Tompkins, and Yates. SCRLC provides services to 20 academic, 20 hospital, 22 corporate & non-profit libraries, 3 public libraries, 3 public library systems and 6 school library systems and their members. SCRLC reaches over 500 libraries in its service area. We are pleased to provide this overview of our *programs, services, and activities* during our 2007-2008 service year.

INFORMATION TECHNOLOGY & SERVICES

Regional Bibliographic Databases: RBDB funds have been instrumental in improving access to the materials held in SCRLC member libraries; most of the region's bibliographic records are now in electronic format. Continuing to improve access to the regional resources, five member libraries received a total of \$21,354 for the following projects:

Alfred University & College of Ceramics to implement ILLiad for resource sharing \$8,214.

Cornell University to update serials holdings in OCLC. \$2,400.

Delaware-Chenango-Madison-Otsego School Library System to convert 2,977 records. \$1,802.

Hartwick College to implement ILLiad & digital copier for resource sharing: \$7,968.

Ithaca College to develop a digital oral history for the college: \$970

Electronic Resources: To meet the research needs of our residents, SCRLC continued to fund through the RBDB program access to the following databases: FirstSearch Base Reference Package including Wilson FullText Select, Gale Literature Resource Center, and NewsBank Regional Newspapers. All members continued to be eligible to use FirstSearch and WilsonSelect; all except for-profit members used NewsBank; and information seekers using a regional public library could access the Gale Literature Resource Center. SCRLC managed, on behalf of member libraries, the contracts for those databases as well as for the health-related ones provided under the auspices of

the Hospital Library Services Program (HLSP) and MISP. SCRLC continued as agent for WALDO databases under the contract between the NY3Rs and WALDO. Twenty-three SCRLC libraries purchased 121 databases for a total cost of \$958,869, representing a savings of approximately 30%. SCRLC added value to this service by providing customized billing for participating members, troubleshooting problematic bills, and offering database training.

SCRLC Website Adds 2.0 Functionality: Using *Plugoo* software, a Live Chat feature was added to the staff section of our website that enables visitors to chat with SCRLC staff without needing to have their own instant messaging program. Users may click on the photos or broad subject categories to reach any SCRLC staff. A blog was also added to disseminate current news and other items of interest to members.

E-Rate: SCRLC continued to participate in E-Rate, receiving a total of \$2,642.04 for the 2007-2008 funding year. Since the program's inception, SCRLC has received a total of \$96,441.27 for eligible telecommunications services.

RESOURCE SHARING

Coordinated Collection Development Aid: New York State recognizes the contributions of academic libraries to state and regional resource sharing through the CCDA program. This past year, twenty-four SCRLC academic libraries received \$195,476 in CCDA funds to strengthen their collections and better meet the resource and research needs of our students and citizens. Material purchased under the auspices of this program is available through inter-library loan. Since the program's inception 20 years ago, SCRLC academic libraries have received a total of \$3,208,977.

Interlibrary Loan and Document Delivery: Interlibrary loan in the region is freely available through the generosity of all our member libraries. \$34,380 from SCRLC's operating budget was awarded in November of 2007 to help cover the costs of sharing 44,129 items in the region. Additionally, \$44,798

from the Medical Information Services Program (MISP) helped SCRLC libraries pay for interlibrary loan materials obtained from the major health sciences libraries. MISP monies also supported access to health-related databases. Libraries were encouraged to use "best practices" and to join groups that use ILLiad and other technologies to expedite document delivery. In 2007-2008: 23 libraries were full OCLC/ILL users; an additional 22 participated via Group Access; 7 libraries participated in IDS, which uses ILLiad and LAND; 4 additional libraries used ILLiad and 3, LAND; 4 libraries used CampusShip to lend items; 13 libraries used ARIEL to electronically deliver documents; 16 libraries participated in DOCLNE.

The Bibliographic and Referral Center: **BARC** was used by 12 of our members this year and continued to be outsourced to Broome Community College. BCC handled 277 ILL requests on their behalf and performed 1,159 updates and additions to the OCLC union list of serials.

CONTINUING EDUCATION & TRAINING

SCRLC's Continuing Education & Training program continued to be one of the most effective, responsive programs of its type, anywhere. The program's advisory committee continued to identify learning needs through participant evaluation, environmental scans, and member surveys.

SCRLC offered learning opportunities in a variety of formats and locations for the convenience of member libraries. Formats included in-person lectures, panel discussions, webinars, and hands-on training. Staff provided some of the one-on-one training on site with various members, including two training sessions on HLSP-funded databases and one session for a school library system on Web 2.0. Among the many learning opportunities was a series on Library 2.0. LSTA monies funded an in-person series of Library 2.0 workshops; a basket raffle supported the Library 2.0 webcasts. Events included such hot tech topics as social networking, blogs, RSS feeds, and virtual worlds. In June, SCRLC subscribed to Online Programming for All Libraries (OPAL) to explore additional methods of holding remote meetings and learning opportunities.

SCRLC partnered with several organizations this year to deliver quality learning opportunities. In addition to the MLA course that

SCRLC continued to co-sponsor with CLRC, the two Councils expanded their cooperation to include the *Un-conference*, held in Syracuse with 77 in attendance, and the LSTA-sponsored *Ready, Set, Digitize!*, a ten-part series of digitization workshops and training sessions; 251 participated. Partnerships in 2007-2008 contributed to a sharp rise in workshop attendance: 817 participated in a total of 37 learning opportunities, whilst in 2006-2007, 667 attended 40 events. The average attendance in 2007-2008 reached a record high of 22.1, up from 16.7 in 2006-2007 and 19.4 in 2005-2006.

Two Special Interest Groups (SIGs) were active in 2007-2008: Resource Sharing and Library Assistants. Each met twice to plan and participate in learning programs.

DIGITIZATION

Tools of History: Online Access to Historical Materials of the South Central Region of New York State: SCRLC's regional digitization program consists of valuable historic and cultural heritage resources in digital format, contributed by libraries and other cultural heritage organizations in the South Central region. Tools of History continued to expand with the addition of more libraries. The advisory committee developed and reviewed documentation including program material, application forms & agreements, copyright policies, standards & best practices, brand, website design, and FAQs.

HOSPITAL LIBRARY SERVICES

Twenty hospitals participated in the HLSP program—five as resource hospitals (including one affiliate member); thirteen contracting with a resource hospital for circuit services; and two independents. An active advisory committee met throughout the year to identify needs, evaluate potential consortial database purchases and management, and to consider the impact of regional trends on program services. HLSP funds helped provide subscriptions to *Harrison's Online*, STAT!Ref, *New England Journal of Medicine*, and OVID. OVID discounts were deepened through negotiations initiated by the NY3Rs organization. \$29,803 was awarded in direct grants to member hospitals. The funds were used to build collections (28%), support circuit

information services (46%), update hardware and software (12%), pay for additional databases (8%), and for professional development (6%). HLSP grants are crucial to the ability of our hospital members to meet the needs of their healthcare professionals and organizations. For some hospitals, this was the only money available for such purposes. SCRLC and Central New York Library Resources Council (CLRC) co-sponsored an MLA accredited class entitled *Proving Your Worth: Professional Business, Marketing, and Political Tools*. There were 17 participants.

ACTIVITIES

Advocacy: As a multi-type library organization, SCRLC is the collective voice of all types of libraries and continued to work closely with NY3Rs, library systems, the New York State Library, and the New York Library Association (NYLA) in support of statewide legislative initiatives, to advocate for libraries at the state level, and to garner recognition for all types of libraries. SCRLC sponsored a bus to Lobby Day on March 11 and encouraged specific advocacy efforts through the medium of email. Through such efforts a second year of one-time funding was achieved despite a bleak budgetary outlook.

Collaboration: "Collaboration" is a key component of our mission statement and is at the heart of what we do. SCRLC continued to collaborate and partner with libraries and consortia, regionally and state wide. The nine NY3Rs often work collaboratively on projects to improve library services. In addition to the continuing education partnerships, SCRLC collaborated with the NY3Rs and the New York Library Association (NYLA) in the *Academic Directors' Library Conference* as a key planner, also handling the registration process. The nine Councils collectively purchased a CONTENTdm harvester to improve access to digital collections. SCRLC collaborated with CLRC and SENYLRC as part of the Route 13 group to purchase the FirstSearch base package and Wilson Fulltext Select. SCRLC continued to host the NY3Rs web site. SCRLC participated in Go Local planning activities with several other NY3Rs. Go Local is a National Network of Libraries of Medicine (NN/LM) initiative to facilitate access for New York State residents to local health care providers, organizations, and health information.

SCRLC also partnered with the school library systems on the *BooksAbound!* program. SCRLC staff served on five of the six school library systems in the region and regularly attended their meetings.

Board: In January, David Karre, Four County Library System and Deb Gagnon, Wells College, joined the Board of Trustees for first terms of office. Liz Wavle, Elmira College and Steve Crandall, Alfred University, continued on the Board for second terms of office. Liz Wavle remained in place as President.

Facility: SCRLC moved out of the DeWitt Building and into Clinton Hall during the month of July. Renovations continued into this past summer, with the re-purposing of existing space to meet the needs of Council. The training room gained a SMARTBOARD, new seating and tables, projectors, speakers, and new laptops; the room will be dedicated in December 2008.

Focus Groups: SCRLC conducted focus groups for two of its member libraries: one session for one library and three for the other. Written reports were supplied.

Membership Meeting: The 41st Annual Membership Meeting was held at the Aurora Inn, in Aurora, NY. The Special Service Award was presented to Rebecca Hicks, Coordinator for Administrative Services, for Outstanding Service to the Council. The audience was formally welcomed by Doug Elias, Associate Vice President for Library and Information Services, at Wells College. The keynote speaker for the event was Matt Goldner, who presented to an audience of 30 attendees, "What in the World is Happening to WorldCat, and Why would a Millennial Care?"

Personnel Changes: After a long and distinguished career, Jean Currie retired at the end of March as SCRLC's Executive Director; Mary-Carol Lindbloom joined SCRLC in April as the new one. Rebecca Hicks retired in August after 30 years of service to the Council; Diane Capalongo joined the staff in November as the new Coordinator for Administrative Services. Betty Lou Mauté began working full-time at SCRLC headquarters in September after a combination of telecommuting and working part-time for three years.